



OWNERS MANUAL INSTALLATION AND OPERATION



Use and care of Therapy Innovations
Portable Smart Heat System
Patent Pending



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Portable Smart Heat System

Thank you for purchasing your Therapy Innovations Portable Smart Heat System. Included in the system should be the following items:

Three Standard Therapy Packs:

The Standard packs measure 12"x12" and have the thermal controls integrated in the each of the packs. Patent pending.

Three Standard Therapy Pack Covers:

These covers are specifically designed for the Smart Heat Therapy packs, can be used directly on the skin, and are machine washable.

Power Cord:

The Portable Smart Heat System is fitted with a special three way plug that allows you to use one standard wall outlet while heating all three of your Therapy Packs.

Smart Heat Travel Case:

The Portability of this unit comes together with the insulated travel bag. Custom designed to hold up to 5 Therapy Packs and insulated for optimal efficiency of the Smart Heat System.

Preparing Your Portable Smart Heat System For Use

Before operating your Smart Heat System, do the following:

1. Remove all packing material.
2. Place the therapy packs in covers with plug at open end.
3. Slide the Therapy Packs in the travel case with the connectors at the opening of the case for ease of use.

For your safety, never cut, remove, or disable the electrical (ground) connection from the plug. Never use an adapter plug or an extension cord with the System.

WARNING: Electric shock can result from an improperly grounded plug. Please consult a qualified electrician if you have any questions about these grounding instructions.

Warranty Statement

All commercial equipment manufactured by Therapy Innovations is warranted against defects in materials and workmanship for a period of one year from the date of Sale. **IMPORTANT!** Keep a copy of your sales receipt to verify date of purchase. A valid proof of purchase, and date of purchase is required to obtain Warranty Service. This warranty is for the benefit of the original purchaser and is non-transferable. Any defects in materials or workmanship, which are brought to the attention of Therapy Innovations by written notification within the aforesaid warranty period will be repaired or replaced, at Therapy Innovations' discretion, with new or recertified products or parts. **THIS IS THE SOLE REMEDY FOR ANY BREACH OF THIS WARRANTY. IN NO EVENT WILL THERAPY INNOVATIONS BE LIABLE FOR DAMAGES OF ANY KIND, WHETHER DIRECT OR INDIRECT, SPECIAL OR CONSEQUENTIAL.**

THIS WARRANTY IS THE COMPLETE AND ONLY WARRANTY, EXPRESS OR IMPLIED IN LAW OR FACT, INCLUDING BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY, SUITABILITY, QUALITY, OR FITNESS FOR ANY PARTICULAR PURPOSE.

This warranty is void if it is determined that upon inspection by an authorized service agent that the equipment has been modified, misused, misapplied, improperly installed, or damaged in transit or by fire, flood or other acts of Nature. Warranty will be considered void if the unit has been opened or modified in any way, or service has been attempted by unauthorized personnel. **IMPORTANT!** Keep a copy of your sales receipt to verify date of purchase.

The prices charged by Therapy Innovations for its products are based upon the limitations in this warranty. Seller's obligation under this warranty is limited to the repair of covered defects without charge by a Therapy Innovations factory authorized service agent or one of its sub-service agencies.

To receive Warranty Service, Please call Therapy Innovations at 541-550-7347 to obtain an RA number. This RA number must be printed on the outside of the return shipping container, or on the address label when returning units for service. Units received without an RA number will be refused at our shipping dock and may encounter a delay in service. Units must be taken or shipped to the required authorized service agency with transportation charges prepaid for service. Therapy Innovations will provide return freight. In addition to restrictions contained in this warranty, specific limitations are shown in the Service Policy and Procedure Guide. Please save all packaging materials for possible use in shipping. Therapy Innovations assumes no liabilities whatsoever for any damages incurred in transit.

Warranty void if not purchased in country of origin or through an authorized Therapy Innovations service agent. For additional information and other details concerning warranty, please contact our Service Department at:

Warranty Department:

Therapy Innovations P.O Box 2979 Bend, OR 97708. 541-550-7347

www.therapyinnovation.com

Operating Your Smart Heat System

General Operation:

Plug System into a grounded, single-phase receptacle. Models will run on 100-120V drawing up to 1200W depending on Therapy packs used. (Oversize and multi-joint may draw more power. Voltages below 120V can result in less than rated power and slower heating times.

NOTE: For proper operation, an independent dedicated circuit should be used for each unit installed. Each circuit should be protected with a 20 amp circuit breaker.

Therapy Innovations Portable Smart Heat System is to be used only with the Portable Smart Heat Therapy Packs

NOT COMPATIBLE WITH CLINICAL SMART HEAT PACKS

HEATING AND USE INSTRUCTIONS:

To Heat:

1. Insert the Therapy Pack in cover with the connector at the open end of cover. The packs connector must be at open end.
2. Fold covers flap open and expose connector.
3. Slide therapy pad into the insulated travel case. Push connector in to plug located in the shelf.
4. Plug cord in standard 120V outlet.
5. If properly inserted, pack will automatically begin heating.



Electrical Installation Requirements

Every installation site has different electrical wiring. Because many different local codes exist, it is the Owner and Installer's responsibility to comply with those codes. Therapy Innovations is not responsible for any consequential damages as a result of failure to comply with installation requirements.

- Read all installation instructions carefully before starting installation.
- Remove System carefully from carton.
- Remove all loose packaging and accessories.
- It is the responsibility of the installer to comply with all federal, state and local codes.
- Any installation not matching the specifications discussed in this manual automatically voids the product's warranty.
- Therapy Innovations recommends that a dedicated electrical line be used for each System installed. Electrical circuits should not be shared with any other electrical equipment. Each System should be protected with a 20 Amp minimum circuit breaker.

Care and Cleaning

Your Therapy Innovations Induction System is easy to keep clean. Be sure to follow these easy instructions:

1. Remove the plug from any power outlets prior to cleaning.

When the Packs are cool, wipe the surface with a damp cloth. Use a mild soap or disinfectant. Do not use a lye-based cleaner or bleach, such as an oven cleaner, as it may damage the Pack.

Pack will become tacky after cleaning, simply douse with talc powder, corn starch, or other like powder.

2. Covers can be machine washed and tumbled dry.
3. Never immerse the System in water or put it in the dishwasher.

To Use:

1. Remove plug connector at the Therapy Pack and remove from Travel Case.
2. Fold flap on cover over open end and apply to desired body part. For best results apply directly to skin.
3. When finished return to Travel Case and plug in connector to re-heat.

Tips:

- Therapy Packs will take approx. 7min to heat up from room temperature, a slight delay in heat soak will occur so we recommend about 9 min to optimal temperature.
- Re-heating a Therapy pack will take approx. 3-5min depending on length of previous therapy session.
- The Portable Smart Heat System is temperature controlled internally and can be left plugged in while waiting for use. We recommend plugging in the system 10min before desired and remain plugged in until use is no longer needed.
- The Therapy Pack is most effective when it is applied directly to the skin. When using moist heat an added layer of toweling may be needed.
- Wrapping the Therapy Pack around the treatment area with an elastic wrap will increase heat absorption and effectiveness of therapy.

Important Information

- Remember to unplug the System when not in use.
- Do not stick fingers, keys, forks, scissors, credit cards or other foreign objects into plugs or other openings in the Smart Heat System.
- Do not use the System near a faucet, swimming pool, sink, or other areas where water can be found. Never store the System outside.
- Do not strike or damage the System. Throwing or dropping the System can damage the internal components, voiding your Warranty. If the System becomes cracked, you've gone way too far.
- To reduce the risk of fire, electric shock, or injury - please read, follow and save all instructions.
- Never immerse cords, plugs or System in water.
- Supervise carefully when System is used near children. Keep children away from System when in operation.
- Do not use any System that has a damaged cord or plug, or one that has malfunctioned or been damaged. Consult the warranty and follow instructions for service.
- Do not use any accessories or attachments that are not recommended by the manufacturer. Use of unapproved accessories may cause injuries and void the warranty.
- Do not let the power cord touch hot surfaces or hang over the edge of the counter. Do not move the System when electric power is connected.
- To disconnect System, remove the plug from the outlet.
- Do not use Therapy Innovations Smart Heat System for anything other than its intended use as described in this manual.
- This product may only be serviced by an authorized service agent or by Therapy Innovations personnel. Do not attempt to open the unit or perform service of any kind. For service information contact Therapy Innovations at 1-541-550-7347.
- This System must be grounded. Connect only to a properly grounded outlet. Before operating, read grounding instructions and Electrical Installation Requirements in this booklet. Do not use an extension cord.
- Place System on a level, hard, stable, non-flammable surface before use.